

## Troubleshooting steps for Cellucore cameras

*Please read through these steps before performing.*

### SD CARDS

Verify you have the *correct* SD:



*The Cellucore cameras are especially particular.*

### Reset camera

Turn off camera  
pull SD card and batteries  
wait 30 seconds  
put back together  
turn on

### Reformat SD card on computer.

We suggest reformatting new ones as well as they can come from the factory with corrupted files on them.

### POWER

#### BATTERIES

Verify you have fresh batteries in the camera. Bushnell suggests lithium batteries.

#### ANTENNAS

Check your antenna for any damage and remove from camera then when reattaching it please make sure the connection is clean and dry,

### SOLAR PANELS: *Cellucore 20- solar only*

The solar panel will be completely dead when it arrives: Get it charged for use.

1. Disconnect the solar panel from camera.
  2. Set the panel out in sun for 2 days.
- Reconnect to camera.

### SIM CARD RESET

#### CELLUCORE V20 and A20 models Only

Reset sim card

Similar to the SD card,

Push on panel to unseat it.

Pull the SIM card

use a non-abrasive cloth to wipe down the card.

Blow out the slot, *dry canned air best*

wait 30 seconds and reseat sim card.



After these steps have been completed it is a good idea to wait about 24 hours.

This gives the camera ample time to connect to the nearest cell service tower.

*CelluCORE series cameras use available 4G networks – your personal phone may be using 5G, so the signal strength may not be the same*

Regards,

Bushnell Customer Service